

GOODS RETURN APPLICATION

Please fax in advance to Fax: 0049 89 745572-83

GEV GmbH – Robert-Koch-Str. 3a – 82152 Planegg/München

Tel.: +49 (0)89 745572-27 – order@gev-online.com



Returns will only be accepted with a fully completed Goods Return form.

This section will be filled in by GEV.

Authorized by:

Processed by:

Date:

GEV article no.	GEV invoice no.	Quantity	Reason for return			Please describe the damage
			Incorrectly ordered (1)	Incorrect/duplicate delivery	Damaged in transit (2)/defect	

(1) Incorrectly ordered or delivered goods can only be returned within 14 days of delivery.

(2) We can only accept returns of goods damaged in transit if the damage was reported to us immediately after receipt of the goods. In this event, a replacement will be delivered. A credit will not be granted.

Notes:

Special items ordered at the request of the customer (article number will generally start with "S") and custom seals cannot be returned.

If goods are returned due to wrong orders, we will charge a service fee of 10,00€ per position.

Goods must be returned carriage paid. We shall not accept goods for which carriage has not been paid.

Shipping costs cannot be refunded. If the return is due to an error on the part of GEV, GEV will arrange for the goods to be collected.

Company:	Customer no.:
Contact:	Comments:
Phone:
Place, Date:	Signature/Stamp: